

### **New Policy for Controlled Substance Prescriptions**

Due to the increasing burden of Federal and State mandates and regulations regarding the prescribing or refilling of Federally controlled substances, effective **April 1, 2015**, Parkview Primary Care Physicians will no longer offer these prescription refills for patient pick up, by telephone or through the patient portal.

To receive or secure a refill on these controlled substances, an appointment with one of our providers will be necessary. These refills can only be transmitted electronically from our providers and, can only be refilled from our office. As per our current policy, no controlled substance refills can be offered after hours or on call.

If multiple controlled substances are requested, we urge you to ensure that these refills are coordinated for the same office visit in an effort to save additional visits and copayments. Where possible, as allowed by law, refills will be considered on these prescriptions. We apologize for this inconvenience but unfortunately current and impending regulations impose an inordinate burden on our staff.

Parkview Primary Care Physicians